

PTC PLM On Demand – IBM Hosting Infrastructure

Performance. Security. Availability.

IBM | ON DEMAND BUSINESS™
Accredited-Business Partner

- Fast results—go live in days
- World-class data security infrastructure
- Low upfront costs
- Instant data access—anytime, anywhere
- Market-leading PLM from PTC

PTC PLM On Demand, backed by IBM e-business Hosting™, provides an affordable, world-class Product Lifecycle Management (PLM) solution for organizations of any size. With IBM data center security and PTC application performance, your product information is never compromised and is always available when you need it.

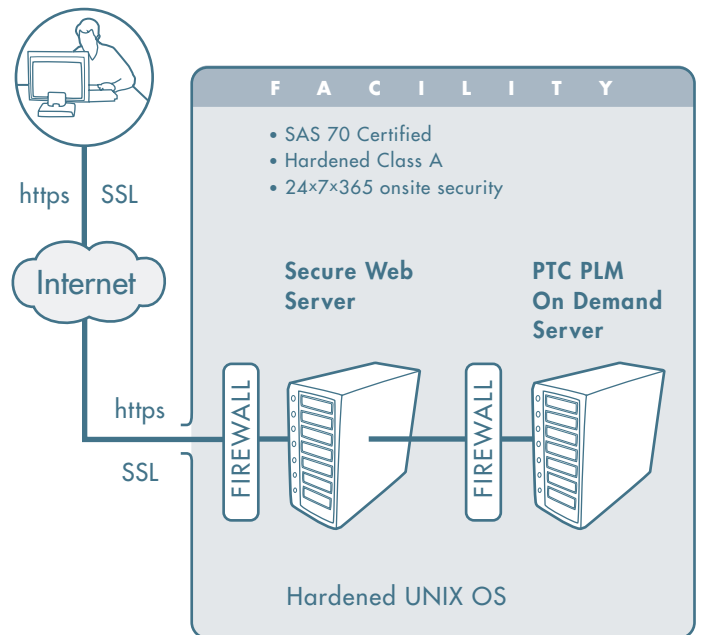
PTC PLM On Demand lets SMB (small and medium size business) manufacturers rapidly deploy product lifecycle management solutions with low upfront costs, low risk, and minimal disruption of ongoing business processes.

Quick, Easy, Affordable PLM

Leave the infrastructure and hosting to IBM—the world leader in delivering On Demand solutions. With PTC PLM On Demand, there's no specialized IT requirements. No computer assets to buy. No software to install. No ongoing costs for maintenance, upgrades or support. Plus, you're always using the latest version of the software. There's simply no faster, easier, or more affordable way for SMBs to achieve the benefits of PLM—less waste, better collaboration, and faster time-to-market.

State-of-the-Art Data Centers

IBM e-business Hosting Centers deliver the highest levels of performance, security, and availability. Staffed by leading IBM hosting and security specialists, these hardened facilities provide access to today's, as well as tomorrow's, cutting-edge infrastructure. Performance is optimized by high-bandwidth Internet backbone connectivity. The result: confidence that you can successfully focus on your product development activities, knowing that your product development environment will be there for you, when you need it.



Multilayered Approach to Security

Complete Data Security

IBM e-business hosting and monitoring protects your product data with security and reliability features that typically only Fortune 100 customers can afford. With advanced security features working at the network, server, and applications levels, your intellectual property is totally protected. And, with 24/7 service monitoring and support, 365 days a year, you can be confident that your business-critical product and company data is secure and always available when you need it.

Data Security

- 128-bit Secure Sockets Layer (SSL) data encryption
- Fully managed HTTPS firewall ports
- Intrusion detection systems
- Virus protection on all servers
- Ongoing security management and policy enforcement
- On-site and off-site tape storage
- Hardened data center

Application-Level Security

- Multi-level access control rights to create products, projects and libraries
- Selective ability to invite additional users to the service
- Pre-built and ad-hoc user roles verify that only authorized users can view/ access/ modify information
- Easy administration to modify user access privileges in real time
- Auditing of user access to the system
- LDAP server for authentication

Peak Performance

- Scalable capacity to meet peak demands at any time
- Burstable internet bandwidth
- Redundant OC3 connections to two independent backbone networks for primary and back up Internet access
- Advanced Storage Area Network (SAN) for fast, scalable access to data

High Availability

- Redundant internet connectivity
- Daily disk and weekly tape backup of data
- Redundant power
- Continuous monitoring of the infrastructure and application, 24x7
- Fault tolerant Storage Area Network
- Physical security, including hardened data centers

World-Class Data Center

- Class-A facility with environment monitoring and seismic compliance
- Dual power feeds
- UPS battery systems, diesel generators, and HVAC systems
- Double-wall construction
- Water suppression technology
- Multi-zone, dry-pipe fire protection

Secure, Scalable IBM On Demand Infrastructure

The bottom line: Our goal is to deliver and maintain an industry leading infrastructure and operations environment, so you can focus on developing great products – not worrying about your data.

With PTC PLM On Demand, backed by IBM e-business Hosting, SMB manufacturers can rapidly deploy a PLM solution with the confidence that their data is secure and accessible whenever it's needed.

World-Class Technical Support

PTC is an ISO 9001-accredited organization with award-winning online support tools to meet the needs of your business.

Order through PTC and PTC Certified Resellers

PTC PLM On Demand solutions are offered through PTC and PTC Certified Resellers.

For More information

To learn more about PTC PLM On Demand, please visit

<http://www.ptc.com/go/ondemand>

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